

Why Claims Direct Access?

- ✓ **40 years of experience** adjusting claims
- ✓ **Over 70,000** claims closed
- ✓ **46 staff members**, 12 of whom are attorneys
- ✓ **Worked directly with Lloyd's syndicates in London since 1994** as well as U.S. based carriers



CONTACT

Rick J. Lindsey
Chairman & CEO

Phone +1 801-304-5510
R.JL@claimsdirectaccess.com

Mark Fisher

President & General Counsel
Phone +1 801-304-5511
markf@claimsdirectaccess.com

David McBride

Executive Vice President &
Corporate Attorney
Phone +1 801-304-5541
davidm@claimsdirectaccess.com

General Phone +1 801-304-5530
General Fax +1 801-304-5536



Scan to visit our website for a list of landmark court cases.



CLAIMS DIRECT ACCESS

We provide results beyond the claim

claimsdirectaccess.com

Experience & Expertise

Claims Direct Access has decades of experience handling complex, multi-line property and casualty claims.

To date, **our in-house legal and claims team has resolved over 70,000 claims** in all 50 U.S. States, the Virgin Islands and Puerto Rico.

The staff is comprised of experienced insurance professionals all of whom are skilled in complex claims and litigation matters. All services are handled in house with the support of adjusters, medical professionals, attorneys and more.



**“When the chips are down,
I’m going to represent
them like no other.”**

— RICK J. LINDSEY, PRESIDENT & CEO

Resolving complex claims & litigation

The team has a proven track record of success by collaborating and executing at the highest level. Claims Direct Access provides:

- Legal defenses under Reservation of Rights
- Manages cases, multiple parties and defendants
- Strategic and tactical approach to Class Actions, Cross Complaints and Counter Claims
- Appeals to higher courts
- Collaboration with expert witnesses and other legal resources
- Representation at trials
- Efficient management of time and expenses

Resource Management

We assist our clients in managing claims and controlling exposure by:

- Providing meaningful status updates
- Attending mediations, settlement conferences and pre-trial conferences
- Responding to potential bad-faith allegations and prosecuting Declaratory Relief Actions
- Negotiating claims to a fair, reasonable and cost effective result

Extraordinary results

Stellar performance in claims management in specialty liability coverage:

- **Aviation – Aircraft & Pilot**
- **Aviation – Pilot**
- **Commercial Auto**
- **Commercial Liability**
- **Commercial Property/Inland Marine**
- **Garage Liability/Towing**
- **Healthcare Services**
- **Professional Liability**
- **TRU Umbrella**
- **TRU Homeowners**



Office Located in Salt Lake City, Utah



8722 S. Harrison Street
Sandy, UT 84070

Mailing Address
PO Box 4439
Sandy, UT 84091-4439